



## COMMUNICATION FOR ALL

### Listen Carefully

"The two words information and communication are often used interchangeably, but they signify quite different things. Information is giving out; communication is getting through." Sydney Harris

Hearing loss can make getting through a challenging task. Without treatment there are many direct risk factors for poorer health outcomes. There is no associated risk with treating hearing loss.

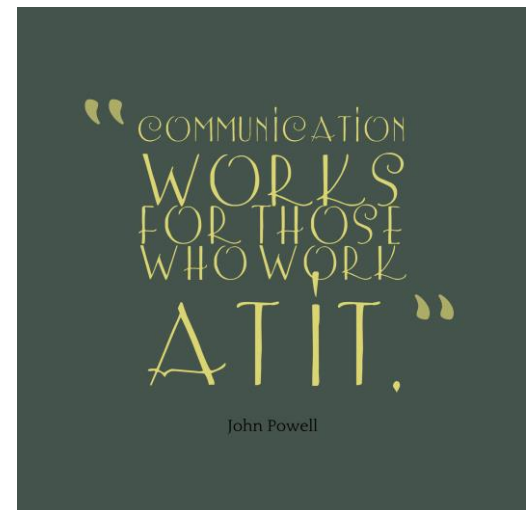
All health care workers who work routinely with older adults should use basic communication strategies

- Maintain face to face communication
- Turn down the background noise
- Re-word rather than repeating a phrase over and over
- Use a rate of speech that is slower with pauses
- Don't drop your voice or whisper
- Don't ask all the questions....let the other person ask questions

**HEARING TESTING SHOULD BE PART OF EVERY COMPLEX MEDICAL**

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**COMMUNICATE  
With KINDNESS**



**Hearing aid amplification is a positive treatment and should be available for those who need comprehensive hearing rehabilitation. The goal is to live long and be productive. *To have Active Listening you must Choose to Hear.* Have your hearing tested by an Audiologist.**

